

CLIENT RIGHTS SUMMARY*

1. The right to be treated with consideration and respect for personal dignity, autonomy, and privacy;
2. The right to service in a humane setting which is the least restrictive feasible as defined in the treatment plan;
3. The right to be informed of one's own condition, of proposed or current services, treatment or therapies;
4. The right to consent to or refuse any service, treatment, or therapy upon full explanation of the expected consequences of such consent to or refuse any service, treatment or therapy on behalf of a minor client;
5. The right to be informed and the right to refuse any unusual or hazardous treatment procedures;
6. The right to a current, written, treatment plan;
7. The right to active and informed participation in the establishment, periodic review, and reassessment of the service plan;
8. The right to freedom from unnecessary or excessive medication;
9. The right to freedom from unnecessary restraint or seclusion;
10. The right to participate in any appropriate and available agency service, regardless of refusal of one or more other services, treatments, or therapies, or regardless of relapse from earlier treatment in that or another service, unless there is a valid and specific necessity which precludes and/or requires the client's participation in other services;
11. The right to be advised of and refuse observation by techniques such as one-way vision mirrors, tape recorders, televisions, movies, or photographs;
12. The right to have the opportunity to consult with independent treatment specialists or legal counsel, at one's own expense;
13. The right to confidentiality in accordance with state law;
14. The right to confidentiality of communications and personal identifying information within the limitations and requirements for disclosure of client information under state and federal laws and regulations;
15. The right to have access to one's own psychiatric, medical or other treatment records, unless access to particular identified items of information is specifically restricted for that individual client for clear treatment reasons;
16. The right to be informed in advance of the reason(s) for discontinuance of service provision, and to be involved in planning for consequence of that event.;
17. The right to receive an explanation of the reasons for denial of service;
18. The right not to be discriminated against in the provision of service on the basis of religion, race, color, creed, sex, national origin, age, lifestyle, physical or mental handicap, developmental disability, or inability to pay;
19. The right to know the cost of services;
20. The right to be fully informed of all rights;
21. The right to exercise any and all rights without reprisal in any form including continued uncompromising access to service;
22. The right to file a grievance;
23. The right to have oral and written instructions for filing a grievance;
24. The right to have a second opinion; and
25. The right to request another therapist.

***The complete Client Rights Policy/Procedure of Pastoral Counseling Service approved by the Department of Mental Health is posted in the lobby and/or available upon request.**